Windows Autopilot Discovery Questionnaire

Questions to answer before designing a Windows Autopilot deployment

Complete this questionnaire with the customer before beginning the solution design. Record numbers, names and yes/no answers, and note anything that needs follow-up.

Business Information

Question	Response
Organisation name	
Number of users	
Number of Windows devices	
Number of sites	
Remote workers	
Existing device management platform	
Project sponsor	
Technical lead	

Identity

Question	Response
Microsoft Entra ID in use?	
Hybrid identity?	
MFA enabled?	
Conditional Access deployed?	
Windows Hello for Business?	

Device Estate

Question	Response
Windows 10 devices (out of support: covered by ESU?)	
Windows 11 devices	
Shared devices	
Kiosk devices	
Meeting room devices	

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Applications

Question	Response
Microsoft 365 Apps	
VPN client	
Business-critical applications	
Microsoft Store applications	
Legacy applications	